

2nd Edition of Program on Construction Claims and Mediation in Construction Disputes

*7 Days Intensive Weekend Training Program
(4 days online and 3 days offline)
Leading to empanelment as a Mediator with CIAC*

15th November – 7th December, 2025
Delhi

Organized by

**Klaims and Qwantum International
in Collaboration with
Construction Industry Arbitration Council**

CIAC



SABRE
LEARNING EXPERTS

KQI



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Unique Features of the Program

The CIAC Mediation Program is the first of its kind in India, tailored specifically for the Construction and Infrastructure Industry. It begins with four days of online sessions on construction contracts and claims, followed by three days of offline training for an intensive learning experience on:



Mediation Science, Art, and Skill, including Role Plays.



Participants will be eligible for CIAC empanelment upon further assessment and a prescribed fee.



They will also join an exclusive professional knowledge-sharing group administered by CIAC.

About CIAC

Construction Industry Arbitration Council (CIAC) is an independent, Arbitral Institution dedicated to resolving Construction and Infrastructure Disputes through Institutional Mechanism.

CIAC, as it is popularly known, is the Prime and Prestigious Arbitral Institution in India which specializes in facilitating the resolution of disputes within the infrastructure and construction sectors, ensuring efficient and fair outcomes.

Notably, CIAC holds a special observer status from the United Nations Commission on International Trade Law (UNCITRAL), reflecting its significant role in the global arbitration landscape. Since its establishment in 2006, born from a strategic collaboration between the Construction Industry Development Council (CIDC) and Singapore International Arbitration Council (SIAC), CIAC has curated a robust panel comprising 200 highly qualified independent Arbitrators and Mediators, who bring extensive expertise and impartiality to the resolution process.

About KQI

Klaims and Qwantum International (KQI) is a specialized Construction Law and Legal Services Firm providing consultancy on Construction Claims preparation, Quantum analysis, Delay & Disruption Analysis, Contracts preparation, and Arbitration Counselling Services. KQI offers end-to-end technical and legal solutions to industry players, focusing on dispute avoidance, mitigation, and resolution.





Registration Information

Fee: ₹50,000 + GST (18%)

***NOTE*: FEE ONCE PAID SHALL
NEITHER BE REFUNDED NOR
ADJUSTED.**

***Seats are limited and enrolment
is on a first-come, first-served
basis.***



Certification

**Participants will receive a CIAC
Continuing Professional
Development certificate.**

Program Objectives

Indian Construction Industry plays a major role in the economic growth of the Nation and occupies a pivotal position in the nation's development plans. This industry is the second largest contributor to the GDP in India after agriculture sector.

The primary objective of the CIAC Mediation Program is to equip participants with the knowledge and skills necessary to navigate and resolve disputes in the construction industry effectively. Given the complexity and technical nature of construction disputes, the program emphasizes the importance of alternative dispute resolution mechanisms such as mediation. With the enactment of The Mediation Act, 2023, mediation has become a legally recognized process, further highlighting its significance in resolving high-value disputes efficiently and amicably.

This program is designed to address the unique challenges of construction disputes, fostering a thorough understanding of conflict management, negotiation tactics, and the legal frameworks governing dispute resolution. Participants will gain practical insights into the mediation process, enhancing their ability to facilitate settlements and contribute to the industry's growth by minimizing project delays and cost overruns.

Who Should Attend?

- Lawyers & Legal Professionals
- Procurement & Contract Professionals
- Management Professionals
- Engineers and Finance Professionals
- Construction Project Professionals
- Students in Law and Engineering Streams

Program Schedule

Dates:

- Module I: 15th & 16th Nov, 2025 (Online)
- Module II: 29th & 30th Nov, 2025 (Online)
- Module III: 5th Dec to 7th Dec, 2025 (Offline)

TOPICS COVERED

Module 1-

Understanding Disputes in Construction Industry

15th and 16th November, 2025
(Saturday and Sunday) **ONLINE**

- Peculiarities of the construction industry
- Types of claims and disputes in construction projects
- Understanding construction contracts
- Extension of Time disputes
- Dispute on extra costs
- Disputes on contractual aspects.

Module 2-

Understanding Conflict, Communication and Dispute Resolution

29th and 30th November, 2025
(Saturday and Sunday) **ONLINE**

- Understanding conflict
- Negotiation processes
- Communication
- Understanding Legal aspects of Arbitration, Conciliation and Mediation
- Case studies of mediation
- Online Dispute Resolution

Module 3-

Mediation Process and Practice

5th to 7th December, 2025
(Friday, Saturday and Sunday).
OFFLINE

- Process and procedure of Mediation
- Role of Counsel in Mediation
- Skills of a Mediator
- Institutional Mediation
- Making a mediation settlement
- Role Play 1
- Role Play 2
- Discussions and doubt clearing



To be Announced

Chief Guest



Dr. P. R. Swarup

Director General, CIDC and
Member Secretary, CIAC

**Guest of
Honor**

ALIX POVEY



**Mediator, Legal
Support Professional,
Trainer**

SANGEETA MEHROTRA



Accredited Mediator

**BRIG. (RETD.) AMIT
KATHPALIA**



**Construction Contract
and Claims Specialist**

MAHAK RATHEE



**Advocate &
Mediator**

AMOD K. DALELA



**Counsel, Arbitrator &
Mediator**

Testimonials from Past Participants

"The seven-day training gave me deep insights into construction claims, disputes, and ways to resolve them. The sessions were detailed in handling disputes and exploring various resolution mechanisms. The insights on Alternative Dispute Resolution by Amit Kathpalia, Amod Dalela, Anuja Saxena, and Prachi Mehta were commendable. Thanks, Amit ji, for the opportunity to attend this session. I'm also thankful to CIAC for this initiative."

— Avon Sahni, Deputy General Manager – Contracts, InterGlobe Hotels Pvt. Ltd.

"Wonderful to be a part of this program. Thank you, Sir."

— Hanumantha Rao N, MRICS / MIE / AMIS

"Thank you, CIAC, for providing a platform to learn Mediation and the great insights on the do's and don'ts while performing the task of a Mediator. All tutors were excellent, and they extended and shared their experiences to help us understand various tricky situations that will come in front of us while performing the duty of the Mediator."

— Unmesh Kulkarni, Sr. Vice President – Contracts Administration, Shapoorji Pallonji And Company Private Limited

"A heartfelt thank you to the esteemed speakers Amit Kathpalia, MRICS, FIE, FICCP, Sr PE, Amod K. Dalela, Anuja Saxena, Prachi Mehta and Mahak Rathee — for their insightful and engaging sessions, and for emphasizing the critical importance of soft skills in mediation."

— Shyamal Kant, Arbitrator / Seasoned Construction Contracts Manager / Expert in Contract & Cost Management

"It is a very good course. I am also attending this course. Very interactive and informative. Thanks to Amit Sir, Anuja Ma'am, and Prachi Ma'am."

— Shailendra Kumar, Ministry of Defence, Government of India

***“In the middle of every difficulty
lies opportunity.”***

– Albert Einstein

Contact Us

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www.ciac.in

www.kq-international.com

Registration Link

<https://forms.gle/L8qJaBDyr4tmMuUQ9>

Payment Details

Account Holder: Construction

Industry Arbitration Council

Account: 13020100226599

Bank Name: The Federal Bank Ltd.

Branch: Nehru Place

GST No: 07AAAAC5175D1Z2

IFSC Code: FDRL0001302



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